



**Host Airport:**

**SAN.ORG**

San Diego International Airport

**Conference Bag Sponsor:**



**ace usa**

WEDNESDAY, JANUARY 13, 2010

**5:00 – 6:00 pm**

**Welcome Reception**

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**6:30 – 9:00 pm**

**Host Airport Event**

San Diego Airport Authority is hosting a special event for this year's conference attendees. The event takes place at Dussini Loft Bar – a mere 5 minute walk from The Omni Hotel – and features a great ambiance, fire place, pool tables, direct TV, and delicious food. All attendees are welcome to come!

For more information about Dussini Loft Bar, please visit their website: [www.dussini.com](http://www.dussini.com).

*Conference agenda updated January 5, 2010*

**7:30 – 3:15 pm**

**Registration Open**

**8:00 – 8:30 am**

**Continental Breakfast**

**8:30 – 8:45 am**

**Opening and Welcoming Remarks**

Moderator

- Bill Hoyt, Insurance Risk Manager, Minneapolis-St. Paul Airports Commission

Speaker

- Thella Bowens, President and CEO, San Diego Regional Airports Authority

**8:45 – 10:15 am**

**General Session 1: The Airport Insurance Market**

Moderator

- Bill Hoyt, Insurance Risk Manager, Minneapolis-St. Paul Airports Commission

Speakers:

- Patrick Brafford, Managing Director, Marsh USA Inc.
- Daniel Howell, Alliant Insurance Services, Inc.
- Gary Moore, Partner, JLT Aerospace
- Richard Terlecki, Area Senior Vice President - Public Entity Specialist, Arthur J. Gallagher Risk Management Services, Inc.

In this opening session, our panel of speakers will discuss the current U.S. airport insurance market, including aviation and non-aviation entities, domestic property and liability, the London market its emerging trends, and concerns the market is facing, as well as provide a review of the following markets: ACE USA, Chartis Aerospace, Global Aerospace, Phoenix Aviation Managers, Inc., CV Starr, Allianz Aviation Managers, XL Aerospace, Berkley Aviation, Inter-Aero, Wm. Brown & Associates, AXA Insurance Co. Discussion will include limits of liability each market can offer, supplementary coverage being offered, coverage unique or incidental to airport operations and the need for an application and/or formal submission that identifies all risks. Industry experts will clear your view and share insight into what you should expect. (2 CPE Credit Hours)

**10:15 – 10:45 am**

***Morning Networking Break***

**10:45 – 11:25 am**

**General Session 2: Benchmarking**

Moderator

- Errol Fitzpatrick, Risk Manager, San Diego Regional Airports Authority

Speaker

- Ginga Griffin, Senior Risk Control Consultant, ESIS, Inc. - Global Risk Control Services

Risk control and accident prevention are key elements of an overall risk management program. Airport risk managers are playing a stronger role in promoting and supporting needed safety and risk control measures in many areas of airport operations. This session will highlight the risk control measures airports have effectively implemented this past year. (1 CPE Credit Hour)

**11:25 am – 12:25 pm**

**General Session 3: SMS Risk Management Update**

Moderator

- Scott Gibbons, Risk Manager, Kenton County Airport Board, Cincinnati/Northern Kentucky International Airport

Speakers

- Randy Moseng, Airport Safety Inspector/SMS Program Manager, Federal Aviation Administration
- Jim Rymysza, Senior Consultant, ACE USA

This session will offer attendees the opportunity to get up-to-date information regarding the FAA's Safety Management System program and how it can affect your airport. (1 CPE Credit Hour)

**12:25 – 1:30 pm**

**Networking Lunch**

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**1:30 – 2:15 pm**

**General Session 4: Creating Value with Risk Management**

Moderator/Speaker

- Mike Natale, Risk Manager, Metropolitan Washington Airports Authority

Speaker

- Errol Fitzpatrick, Risk Manager, San Diego Regional Airports Authority

How is risk management perceived at your airport? This session will address the various ways you can build up your risk management department internally, establishing it as a reliable and knowledgeable unit at your organization. (1 CPE Credit Hour)

**2:15 – 2:20 pm**

***Panel Change***

**2:20 – 3:00 pm**

**General Session 5: ERM In Action**

Moderator/Speaker

- Norma Essary, Vice President, Dallas/Fort Worth International Airport

Speaker

- Michael Yip, Marsh Risk Consulting, Enterprise Risk Services & Solutions

Are you struggling with starting or sustaining your Enterprise Risk Management (ERM) initiative? This session will explore ways to demonstrate the value of ERM within your organization. This session will also offer a current case study of "ERM in Action" within a major North American airport authority. (1 CPE Credit Hour)

**3:00 – 3:15 pm**

***Afternoon Networking Break***

**3:15 – 4:00 pm**

**Concurrent Session 1a: Safety Roundtable**

Moderator

- John Hogan, Manager, Construction Safety Services, Engineering Department, Port of Seattle

This roundtable is designed to be an open forum for those in attendance to discuss their airport safety issues and share information with their peers, as well as become familiar with the projects and progress of the ACI-NA Safety & Loss Control Working Group, including the Escalator & Moving Walkway Survey/Database and the Safety Survey.

(1 CPE Credit Hour)

**3:15 – 4:00 pm**

**Concurrent Session 1b: Medicare Set Aside**

Moderator

- Mike Natale, Risk Manager, Metropolitan Washington Airports Authority

Speaker

- Rafael Gonzalez, Chief Executive Officer, The Center for MSA Administration

What are the requirements for your airport's Medicare Set Aside program and what are you responsible for? Internally, how do airport authorities handle their claims systems to provide the info that's required? Join this session to learn more about important Medicare Set Aside issues that can happen at your airport (1 CPE Credit Hour)

**4:00 – 4:15 pm**

***Second Afternoon Networking Break***

**4:15 – 5:15 pm**

**General Session 6: Round Table Discussion (Airports Only)**

This is an open forum designed to allow attendees to discuss important topics including RMIS, business continuity planning, OCIP, deductibles, self-insuring and safety management. The discussion is not limited to these topics, and participants are welcome to bring up any risk management issue for a free "peer consultation." (1 CPE Credit Hour)

***\*\*This session is open to ACI-NA airport members only. \*\****

**FRIDAY, JANUARY 15, 2010**

**7:30 – 10:45 am**

**Registration Open**

**8:00 – 9:30 am**

**Insurance and Risk Management Committee Meeting**

Moderator

- Bill Hoyt, Insurance Risk Manager, Minneapolis-St. Paul Metropolitan Airports Commission

The Insurance & Risk Management Committee will be holding its annual committee meeting. This meeting is open to all, and attendees are highly encouraged to attend. It will address several important committee issues, recap of the 2009 work plan, discuss expectations for 2010, and develop working group ideas and opportunities. (2 CPE Credit Hours)

**9:15 – 9:45 am**

**Continental Breakfast**

**9:45 – 10:30 am**

**General Session 7: How to Respond to a Pandemic**

Moderator

- Norma Essary, Vice President, Dallas/Fort Worth International Airport

Speaker

- Jack Walsh, PHN, Pandemic Influenza Coordinator, County of San Diego, Department of Health and Human Services
- Jeff Hollingsworth, Risk Manager, Seattle-Tacoma International Airport, Port of Seattle

With the recent developments involving the H1N1 flu virus, having a plan to deal with a potential pandemic is important now more than ever. This session will address quarantine issues, establishing an effective plan for your work force, how to deal with the loss of revenue, and the legal actions necessary should an outbreak happen at your organization. (1 CPE Credit Hour)

**10:30 – 10:45 am**

**Morning Networking Break**

10:45 – 11:30 am

**General Session 8: Risk Management Implications, Part I: Landside Operations**

Moderator/Speaker

- Jeff Hollingsworth, Risk Manager, Seattle-Tacoma International Airport, Port of Seattle

Speakers

- Stephen Dinsdale, Senior Vice President, ACE USA
- Bill Hoyt, Insurance Risk Manager, Minneapolis-St. Paul Metropolitan Airports Commission
- Jim Myhers, Manager of Ground Transportation, San Diego County Regional Airport Authority
- Clint Welch, Manager of Aviation Security and Public Safety, San Diego County Regional Airport Authority

For this session, panel members will discuss the various issues affecting airport risk management departments' landside operations, including security issues, busing and parking contracts, and police & fire. (1 CPE Credit Hour)

11:30 am – 12:15 pm **Risk Management Implications, Part II: Airside Operations**

The *Risk Management Implications* session continues with a discussion by panel members on airside operation issues such as badging requirements, auto policies, and the insurance requirements for escorted vehicles. (1 CPE Credit Hour)

12:15 pm

**Box Lunch**

12:30 – 3:00 pm

**San Diego International Airport Tour**

The San Diego International Airport is offering conference attendees a tour of their facility. Shuttle buses will depart from the conference hotel at 12:30 pm and the tour will conclude at approximately 3:00pm. If you are interested in attending this event, please [click here](#) to complete the registration information, including your legal name, date of birth and the last 4 digits of your social security number.\*

Please note that for security clearance purposes, registration for the airport tour will close on December 31, 2009. Onsite registration will not be accepted, so be sure to sign up today!

*\*This information is required for TSA security clearance purposes. This information will be kept confidential.*

**CPE INFORMATION**



Conference workshops are all Group-Live.

**Conference Learning Objectives:** Participants will gain an understanding of various airport business practices and learn techniques to monitor and audit various activities. Workshops will focus on tips to improve practices and will discuss approaches used by various airports.

**Course Level:** The course level is intermediate. Conference workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

**Prerequisite:** No prerequisites and/or advance preparation is required.

**Conference participants are eligible to receive 13 hours of Management CPE credits.**

ACI-NA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Nashville, TN 37219-2417. Telephone: 615-880-4200. Website: [www.nasba.org](http://www.nasba.org)

*Conference agenda updated January 5, 2010*

For more details or questions, please contact ACI's Meeting Department at [meetings@aci-na.org](mailto:meetings@aci-na.org).

## ACI-NA INSURANCE & RISK MANAGEMENT COMMITTEE

This committee is the forum for developing and enhancing the ACI-NA Airport Insurance Program and is the forum for discussing airport risk management issues including loss control and prevention, loss control training programs, claim and loss control automation, etc.

Participation – This committee is open to all employees of ACI-NA member airports and ACI-NA associates. To become a member, an individual can be designated by the ACI-NA Official Representative at his or her airport or company. An individual may also join the committee by simply asking the committee Chair or Secretary to be placed on the committee mailing list.

### **2010 Committee Leadership**

#### *Chair*

**Bill Hoyt**, Insurance Risk Manager, Minneapolis-St. Paul Metropolitan Airports Commission

#### *Vice Chair*

**Norma Essary**, Vice President of Risk Management, Dallas/Fort Worth International Airport

#### *Second Vice Chair*

**Jim Keane**, General Manager Operations Safety, Port Authority of New York and New Jersey

#### *Associate Representative*

**Stephen Dinsdale**, Senior Vice President, ACE USA

#### *Immediate Past Chair*

**Errol Fitzpatrick**, Risk Manager, San Diego County Regional Airport Authority

#### *Steering Group Members*

**Mike Natale**, Risk and Administrative Services Manager, Metropolitan Washington Airports Authority

**Scott Gibbons**, Risk Manager, Kenton County Airport Board, Cincinnati/Northern Kentucky International Airport

**Jeff Hollingsworth**, Risk Manager, Seattle-Tacoma International Airport

#### *Committee Secretaries*

**Liying Gu**, Senior Director, Economic Affairs and Research, ACI-NA

**Miranda Horan**, Research Analyst, Economic Affairs and Research, ACI-NA