



ACI-NA Security Notice

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Re: Registered Traveler Update

Date: June 23, 2009

Today, TSA held a conference call with industry associations to discuss Clear's cessation of Registered Traveler (RT) operations yesterday. Joe Corrao, TSA Registered Traveler Program Manager hosted the call to allow Clear representatives an opportunity to speak to the private sector. Verified Identity Pass (Clear's Parent Company) Acting CEO, Jim Maroney, General Counsel, Charles Bennett and Chief Technology and Security Officer, Jason Slibeck participated on the call to answer questions.

Jim Maroney reiterated that Clear ceased operations as the company was unable to negotiate funding from its creditor. A statement to that effect has been posted the Clear Web site www.flyclear.com.

As the result of questions about the privacy of data, Maroney stated that all applicant and member personal information will continue to be secured in accordance with TSA requirements but is in the process of being deleted under the direction of company officials. Clear has a plan to secure and delete personal information in three areas:

1. Enrollment – Clear is using G-Band to secure software and data on kiosks
2. Lap tops – Clear is bringing all employee lap top computers to its office in New York so data can be removed
3. Central System – Once it has worked with the Sponsoring Entities (airports and airlines), Clear will ensure that data is removed from the central system located at Lockheed Martin's facilities in Orlando and Palm Coast.

Clear requested that airports provide access to its equipment so that it can remove the data. Although airports can move Clear equipment, local program managers will need access to it and to electrical power in order to remove the data. Clear is working with its program managers to ensure that all keys, ID badges and other property is returned to airports. Due to its financial

condition, Verified cannot provide refunds to its members. Customers with questions should be directed to the Clear Web site. Airports should contact Jason Slibeck via email at jslibeck@verifiedidpass.com.

At this point, the TSA Registered Traveler Program Office has no intention of placing Clear cardholders on the card revocation list (CRL). Therefore, Clear customers will be able to use Flo and Vigilant Systems Registered Traveler lines at the remaining three airports: Jacksonville, Louisville and Reno.

However, TSA stated a decision was reached this morning that Clear cards will no longer be an acceptable form of identification to gain access to security checkpoints. Further, the Office of Security Operations (OSO) plans to provide guidance to FSDs later today directing Travel Document Checkers (TDCs) not to accept Clear Registered Traveler cards from passengers.

If you have any questions or comments, please contact [Christopher R. Bidwell](#), Vice President, Security and Facilitation, at (202) 861-8081 or [Lydia T. Kellogg](#), Senior Manager, Public Safety and Security, at (202) 861-8082.