



11th ACI-NA Insurance & Risk Management Conference

**Omni San Diego Hotel
January 13-15, 2010
San Diego, CA**

WEDNESDAY, JANUARY 13, 2010

5:30 – 7:00 pm Welcome Reception

THURSDAY, JANUARY 14, 2010

7:00 – 3:45 pm Registration Open

7:00 – 8:30 am Continental Breakfast

8:30 – 8:40 am Opening and Welcoming Remarks

8:45 – 9:45 am General Session 1: Airport Liability Insurance Market Overview (US and International Perspectives)

This session will present an overview of the U.S. airport markets that offer airport general liability coverage. Additional airport liability issues to be covered will include market capacity of new entrants, potential changes to war risk coverage, and liability exclusions and coverages. Industry experts will clear your view and share insight into what you should expect. (1 CPE Credit Hour)

9:45 – 10:00 am Panel Change and Morning Break

10:00 – 11:00 am General Session 2: Airport Property Insurance Market Overview (US and London)

Moderator:

- Bill Hoyt, Insurance Risk Manager, Minneapolis-St. Paul Metropolitan Airports Commission

Industry professionals will help to clear your view and share what you should expect currently and in the future with regards to the airport property insurance market. (1 CPE Credit Hour)

11:00 – 11:15 am Panel Change and Second Morning Break

11:15 am – 12:00 noon General Session 3: How to Respond to a Pandemic
(1 CPE Credit Hour)

- 12:00 – 1:15 pm Luncheon**
- 1:15 – 2:15 pm Concurrent Session 1a: Safety Roundtable**
(1 CPE Credit Hour)
- 1:15 – 2:15 pm Concurrent Session 1b: Medicare Set Aside**
Speaker:
- Rafael Gonzalez, Chief Executive Officer, The Center for MSA Administration
- (1 CPE Credit Hour)
- 2:15 – 2:30 pm Afternoon Break**
- 2:30 – 3:15 pm General Session 4: Driving on the Airfield**
(1 CPE Credit Hour)
- 3:15 – 3:30 pm Afternoon Break**
- 3:30 – 4:15 pm General Session 5: Risk Management Implications of Landside Operations**
(1 CPE Credit Hour)
- 4:15 – 5:15 pm General Session 6: Round Table Discussion (Airports Only)**

This is an open forum designed to allow attendees to discuss important topics including RMIS, business continuity planning, OCIP, deductibles, self-insuring and safety management. The discussion is not limited to these topics, and participants are welcome to bring up any risk management issue for a free “peer consultation.” (1 CPE Credit Hour)

*****This session is open to ACI-NA airport members only. *****

FRIDAY, JANUARY 15, 2010

- 8:00 – 9:30 am Insurance and Risk Management Committee Meeting**
Moderator
- Bill Hoyt, Insurance Risk Manager, Minneapolis-St.Paul Metropolitan Airports Commission
- 9:45 – 10:45 am General Session 7: Internal Marketing of Risk Management**
Speakers:
- Mike Natale, Risk Manager, Metropolitan Washington Airports Authority (moderator)
 - Errol Fitzpatrick, Risk Manager, San Diego Airports Authority
- (1 CPE Credit Hour)
- 10:45 – 11:00 am Morning Break**

- 11:00 – 11:45 am General Session 8: Benchmarking**
- Risk control and accident prevention are key elements of an overall risk management program. Airport risk managers are playing a stronger role in promoting and supporting needed safety and risk control measures in many areas of airport operations. This session will highlight the risk control measures airports have effectively implemented this past year. The session will also provide an update on using the Airport Liability Benchmarking Project as a risk management tool. (1 CPE Credit Hour)
- 11:45am – 12:30pm General Session 9: Enterprise Risk Management**
(1 CPE Credit Hour)
- 12:30 – 1:30 pm Lunch Break**
- 1:30 – 2:30pm General Session 10: SMS Risk Management Update**
(1 CPE Credit Hour)
- 2:30 – 3:30pm General Session 11: Hot Button Issues in Workers' Comp: What Works at Your Airport**
Moderator:
- Bill Hoyt, Insurance Risk Manager, Minneapolis-St.Paul Metropolitan Airports Commission
- (1 CPE Credit Hour)

CPE INFORMATION

Conference workshops are all Group-Live.

Conference Learning Objectives: Participants will gain an understanding of various airport business practices and learn techniques to monitor and audit various activities. Workshops will focus on tips to improve practices and will discuss approaches used by various airports.

Course Level: The course level is intermediate. Conference workshops are designed for individuals with a basic understanding of airport industry concepts and issues.

Prerequisite: No prerequisites and/or advance preparation is required.

Conference participants are eligible to receive 13 hours of Management CPE credits.



ACI-NA is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Nashville, TN 37219-2417. Telephone: 615-880-4200. Website: www.nasba.org

For more details or questions, please contact ACI's Meeting Department at meetings@aci-na.org.

ACI-NA INSURANCE & RISK MANAGEMENT COMMITTEE

This committee is the forum for developing and enhancing the ACI-NA Airport Insurance Program and is the forum for discussing airport risk management issues including loss control and prevention, loss control training programs, claim and loss control automation, etc.

Participation – This committee is open to all employees of ACI-NA member airports and ACI-NA associates. To become a member, an individual can be designated by the ACI-NA Official Representative at his or her airport or company. An individual may also join the committee by simply asking the committee Chair or Secretary to be placed on the committee mailing list.

2010 Committee Leadership

Chair

Bill Hoyt, Insurance Risk Manager, Minneapolis-St. Paul Metropolitan Airports Commission

Vice Chair

Norma Essary, Assistant Vice President of Risk Management, Dallas/Fort Worth International Airport

Associate Representative

Stephen Dinsdale, Senior Vice President, ACE USA

Immediate Past Chair

Errol Fitzpatrick, Risk Manager, San Diego County Regional Airport Authority

Steering Group Members

Mike Natale, Risk and Administrative Services Manager, Metropolitan Washington Airports Authority

Scott Gibbons, Risk Manager, Kenton County Airport Board, Cincinnati/Northern Kentucky International Airport

Jeff Hollingsworth, Risk Manager, Seattle-Tacoma International Airport

Committee Secretaries

Liyang Gu, Senior Director, Economic Affairs and Research, ACI-NA

Miranda Horan, Research Analyst, Economic Affairs and Research, ACI-NA