

Dear Ms. Patti Chau
Regional Director
Airports Council International Asia Pacific Region

Right after the Great East Japan Earthquake, your organization had established the humanitarian relief fund and distributed the fund collected by many people to our employees who have been affected by the disaster. We appreciate very much for your prompt response.

At Sendai Airport, not only from inside the country, we have received great assistance and corporation from overseas countries which helped enable us to resume the operation of the airport on 25 September, 6 month after the disaster.

However, numbers of our employees who were affected by the disaster are still living in shelters and prospected that it will take a long time for them to recover their living style as it was previously. In such a difficult situation, your hart warming considerations helped us a lot. I would like to say thank you from bottom of my heart on behalf of my employees.

Now, every employee in Sendai Airport are working together very hard and making our best effort to improve the situations. Your continuous support and understanding are highly appreciated.

To conclude, we wish you and your organizations' future success and prosperity.

Sincerely,

Katsuhiko ITO

CEO

Sendai Airport Terminal Building Corporation (SATBC)

ACI 国際空港評議会
アジア太平洋事務局長
Patti Chau 様

拝啓 新春の候、貴会におかれましては、益々ご清祥のこととお慶び申し上げます。

さて、この度の東日本大震災に際し、貴会におかれましてはいち早く支援基金を創設され、多くの皆様から寄せられた義援金を、被災した従業員に賜りましたこと、誠にありがとうございます。

仙台空港におきましては、国内はもとより海外の皆様方より多くのご支援ご協力をいただき、被災から約6ヶ月後の9月25日に完全復旧することが出来ました。

しかしながら、被災した従業員の方々は、未だ仮設住宅に入居中の方もいて、従前の暮らしに戻るにはかなりの時間を要するものと思われまふ。こういった中での、貴会の心温まるご厚意に、従業員に成り代わり心から感謝申し上げる次第であります。

これからは、被災した従業員も含め、仙台空港に働く全ての者が一体となつて、復旧・復興に繋がりますよう、鋭意努力して参りたいと考えておりますので、今後とも、ご理解ご協力を賜りますようお願い申し上げます。

末筆となりましたが、貴会の益々のご発展とご繁栄をご祈念申し上げます。

敬具

平成24年1月吉日

仙台空港ビル株式会社
代表取締役社長 伊藤克彦



Dear Ms. Patti Chau
Regional Director
Airports Council International Asia - Pacific Region

I trust you are doing well.

In response to the Great East Japan Earthquake, thank you very much for your sympathy and kind assistance of setting up the relief fund.

It was unimaginable how the disaster has stroke us. After the earthquake, I was working in the passenger terminal to secure the passengers safety and helping them evacuate. At that moment, I had never imagined a 10 meter tsunami would possibly hit us. So when the tsunami stroke us, I could not do anything but watching the scene of a huge tsunami washes everything away right in front of me. The first floor of our Terminal Building was sunk by water and totally lost its functions.

The place I lived was a port town called "Yuriage" which is located in 5 kilometers North to Sendai Airport. May be you have watched it in TV news, a huge tsunami has destroyed the whole town and washed everything away. It was like an unimaginable high wall made by water was approaching us over the roofs. I was wondering if I was having a nightmare but it was happening in the real world and ended up to be a huge disaster which the whole town had disappeared at once. In Yuriage, my home town, around 900 people lost their lives and all I can do is to pray for them.

The earthquake itself was also so huge that I had never experienced before. But my wife, right after the earthquake, she went back to home which is 6 kilometers away from her work place to rescue my mother. My wife and mother jumped in a car to evacuate without taking anything with them. As they reached the shelter, they were almost caught by tsunami but fortunately managed to survive. I appreciate my wife's courage to rescue my mother. On that day, my father was staying in an elderly care facility which was in a town not affected by tsunami so fortunately all my family were safe. But my house was drained and four cars we had were washed away. So we had nowhere to go but to stay in the shelter. However at that moment, I was happy that all my family were safe and could manage to live in the minimum conditions. But my father just past away on 3 February.

Now 10 months have past after the disaster and things are gradually getting back to normal. Together with my family, we are willing to make our best effort for the recovery.

I truly appreciate your continuous support. I decided to write to you because I really wanted to say thank you for your kindness.

Sincerely,

Recipient from Sendai Airport Terminal Building Corporation (SATBC)

City of Yuriage

The city is located 5 kilometers north from Sendai Airport. Around 900 people lost their lives by the disaster.



Dear Ms. Patti Chau
Regional Director
Airports Council International Asia - Pacific Region

First of all, thank you very much for your warm consideration for us in response to the Great East Japan Earth Quake.

The disaster stroke us was so unexpected which made us totally dazed and lost. However, thanks to many people who had supported and encouraged us, our lives are now almost back to normal as it was before the disaster.

Through this disaster, we have re-recognized the strong bond between our families and also the strong relationship between people around us.

Once again, thank you very much for your kind assistance and we appreciate very much for your continuous support.

Sincerely,

Recipient from Tokyo Regional Civil Aviation Bureau (TCAB)

Dear Ms. Patti Chau

Regional Director

Airports Council International Asia - Pacific Region

Please kindly be informed that I have well received the relief fund.

My home was sank by tsunami and it is impossible to live in there anymore.

Now my new home is under construction in other area, and I would like to use the fund for this.

Thank you very much for your assistance. We appreciate very much for your kind consideration.

Sincerely,

Recipient from CIQ Sendai Airport